



Revised
8/26/18

77 Passmore Lane
Jackson, TN 38305
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www.waggingtailresort.com



Required Vaccinations: Rabies, DHLPP, Bordetella
Recommended Vaccination: Canine Influenza

Date: _____ Client: _____ Pet: _____

PLEASE CALL ME AT: _____ (Insert phone number) WHEN MY PET IS READY TO BE PICKED UP.

PLEASE INITIAL YOUR SELECTION

BASE SERVICES *(Prices vary based on breed, size, temperament, condition and length of coat)*

_____ **BASIC BATH AND SPA:** Shampoo/conditioner, hand blow dry, brush out, ear cleaning, nail trim and anal gland expression. Small breeds (2-12 lbs) \$30 to \$36. Medium breeds (12-28 lbs.) \$35 to \$45. Large breeds (over 28 lbs.) \$42 to \$59. Giant breeds \$58 plus.

_____ **SALON SPA & STYLE GROOM:** Breed specific or owner specified style (indicate below) with clipping (Utilizing a clipper guard). Includes bath with selected shampoo and conditioner, hand blow drying, brush/comb, nail trim, ear cleaning, and anal gland attention. Small breeds (2-12 lbs.) \$45-\$52. Medium breeds (12 to 28 lbs.) \$52 to \$66. Large breeds (over 28 lbs.) \$63 to \$92. Giant breeds \$93 plus. Feet/Face/Fanny approximately \$10.00-\$20.00 less. A \$2.00 blade charge applies to all full grooms.

_____ **HAND-SCISSORING SALON SPA & STYLE:** As above except using scissors instead of clippers. Hand-scissoring is required for desired coat lengths longer than 1 and ¼ inches after grooming (subject to stylist availability). \$50.00 per hour.

DE-MATTING:

Matted or tangled coats prevent proper circulation and may lead to serious medical conditions. Bathing a matted pet will only worsen matters. Therefore, pets entering our Salon with a matted or tangled undercoat cannot be properly groomed without addressing this condition. As ethical groomers, we reserve the right to refuse service to owners not wishing to address matting issues.

Address this condition (PLEASE READ DISCLAIMER #4 ON REVERSE)

CHOOSE ONE

_____ **De-Matting Brush Out Only** (may not be a sufficient solution – as we will only de-mat a pet if it can be done humanely) \$50/Hour – Brush Out Only

_____ **De-Matting Shave Authorization** (will fix the condition, but may have health/skin/aesthetic consequences)

MEDICAL INFORMATION

Does your pet have any old or current injuries/health concerns that require special attention? Yes No

If yes, please explain: _____

Are there any restrictions on your pet's activities or movements? Yes No

If yes, please explain: _____

Does your pet have very sensitive skin? Yes No Is your pet allergic to any shampoos, conditioners, etc.? Yes No

If yes, please list and describe the reaction(s): _____

Please list any health or behavioral issues (wounds, injuries, conditions, etc.) we should be aware of during grooming:

GROOMING SPA TERMS AND CONDITIONS

1. Wagging Tail Resort requires proof that each pet is current on Rabies, DHLPP, and Bordetella. Nevertheless, it is still possible for vaccinated pets to become ill with an infectious condition despite being vaccinated. This is not due to any circumstance or condition in the Grooming Salon and you agree that you will not hold Wagging Tail Resort liable in the event your pet becomes ill with an infectious condition during or after its appointment. Your vet may fax vaccination records to 731-554-1881. We do not accept "owner administered" vaccinations.
2. Wagging Tail Resort is not responsible for allergic reactions resulting from the manufacturer-recommended usage of any products. Although a pet may experience an allergic reaction to grooming products at any time, flea and tick products are associated with a higher incidence of reactions. Please consult your veterinarian prior to having your pet treated if you have any questions concerning your pet's sensitivity to such treatments. Pets that are found to have fleas during the grooming process will be given a Capstar tablet and a charge will be added to the cost of grooming. Additionally, a flea sanitation/disinfection fee will be assessed.
3. Wagging Tail Resort follows strict guidelines for the health and safety of our grooming clients. However, no matter how careful our groomers are, minor clipper burns, skin irritations, and nicks may occur as a result of the animal's sudden movement during grooming. You acknowledge that shave downs and short summer cuts may cause skin irritation, and in rare instances, clipper burns. Wagging Tail Resort is not responsible for minor nicks, scrapes, clipper burns, and/or pre-existing medical conditions or other medical problem(s) as a result of the grooming process.
4. Pet(s) whose coats are matted or tangled are often times denied regular circulation and skin stimulation. This leads to unhealthy situations including irritated/discolored skin, sores, foul odors, and even organic matter like weeds embedded in the skin. Wagging Tail Resort will use its best efforts to minimize the effects of de-tangling and de-matting. However, please be advised, de-matting or coat removal on matted pets is a delicate and slow process which may present certain post-grooming risks including, but not limited to: itchy skin, discolored skin, clipper/sun burns, sores, and more. Wagging Tail Resort shall not be held responsible for minor nicks or burns resulting from the grooming of matted, neglected coats or the irritation caused by coat removal.

Signature: _____
5. The health of each pet is the Resort's number one concern. If we feel the safety or well-being of your pet and/or a salon associate is in jeopardy, a muzzle may be used, or services refused or discontinued. In case of an emergency, you designate Wagging Tail Resort as agent and understand that the Resort will do whatever is deemed appropriate for the well-being of your pet while in our care. If your pet becomes sick or injured and requires professional attention, we will attempt to contact you. However, if we are unable to contact you, The Resort, in its sole discretion may engage the services of a veterinarian and the expense shall be paid by you.
6. Any pet not picked up by 5 PM will be transferred to a boarding suite for overnight stay at our regularly published rate.
7. If you cancel your grooming reservation within 24 hours of your appointment, a \$15.00 cancellation fee will apply to your account.

Instructions for Stylist:

I agree to the information contained herein, including but not limited to, the grooming instructions, and the terms and conditions in the document.

SIGNATURE: _____ **DATE:** _____

GROOMERS NOTES

Reg Groom – Blade# _____ Grain _____ Body/Legs same (Yes/No) Other _____
Hand Scissor _____ Matted _____ Tail _____ Other _____
Body Special _____ Legs Special _____ Ears _____ Other _____
Face Guard _____ Grain _____ Scissoring _____ Special _____ Head _____
Feet Poodle Ft _____ Round _____ Off Nail _____ Collar / Lead _____

NOTES: Personality/growths/special instructions:
